



**Structured Cabling Austin**  
www.StructuredCablingAustin.com  
512.675.6161  
Contact: Courtney Pelzel

## Structured Cabling Austin - Warranty Information

**Contract Number:** SC-AUSTIN-WR-2026-001

### Warranty Information

Structured Cabling Austin hereby affirms that commercial structured cabling, voice, data, fiber, coaxial, certification, and audio visual cabling work performed under this contract is warranted against defects in workmanship for one (1) calendar year from the executed date of completion.

Manufacturer-provided materials, equipment, cabling components, connectivity hardware, patch panels, fiber panels, jacks, connectors, enclosures, and related products carry the applicable standard manufacturer warranty. If replacement is needed due to a confirmed manufacturer defect and not due to damage, misuse, abuse, neglect, unauthorized modification, customer-side damage, third-party work, vendor damage, building conditions, environmental conditions, construction damage, or post-installation disturbance, please contact Courtney Pelzel.

This warranty applies to labor and workmanship performed by Structured Cabling Austin and does not extend to damage caused by others, customer equipment, network electronics, patch cords supplied by others, power events, water intrusion, building movement, unauthorized repairs, environmental exposure, or changes made after project completion.

## Structured Cabling Austin - Return Policy

**Contract Number:** SC-AUSTIN-WR-2026-001

### Return Policy

Structured Cabling Austin will accept returns on equipment/materials-only purchases within thirty (30) days of receipt of goods, provided the materials are unopened, unused, undamaged, and in the original manufacturer packaging.

Returns are subject to the acceptance policy, return authorization requirements, restocking terms, and return approval of the applicable manufacturer, supplier, or distributor.

Labor-only and labor-and-materials cabling projects are not subject to the above equipment/materials-only return policy. Labor-only and labor-and-materials structured cabling projects are subject to the warranty information provided in this document.

### Change Order Request Form

#### CHANGE ORDER REQUEST FORM

Visible URL: [https://dir.texas.gov/sites/default/files/2023-08/Contract%20Amendment%20and%20Change%20Order%20Approval%20Template\\_2023.docx](https://dir.texas.gov/sites/default/files/2023-08/Contract%20Amendment%20and%20Change%20Order%20Approval%20Template_2023.docx)

This document is intended to describe warranty and return policy terms for structured cabling and related low-voltage infrastructure services. Project-specific terms, owner requirements, proposal language, manufacturer restrictions, and executed contract documents may modify or supplement the information above.